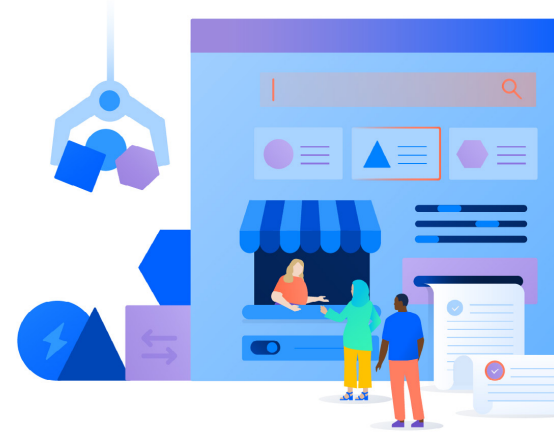**ATLASSIAN**

Cut through Ivanti complexity by switching to Jira Service Management

Ivanti Neurons not firing? With little new development and an outdated user interface, Ivanti's hard-to-navigate platform is stuck in the past. Jira Service Management offers a robust, modern alternative with a user-friendly interface that brings development, IT, and business teams together on one flexible platform to deliver high velocity service management without breaking the bank.

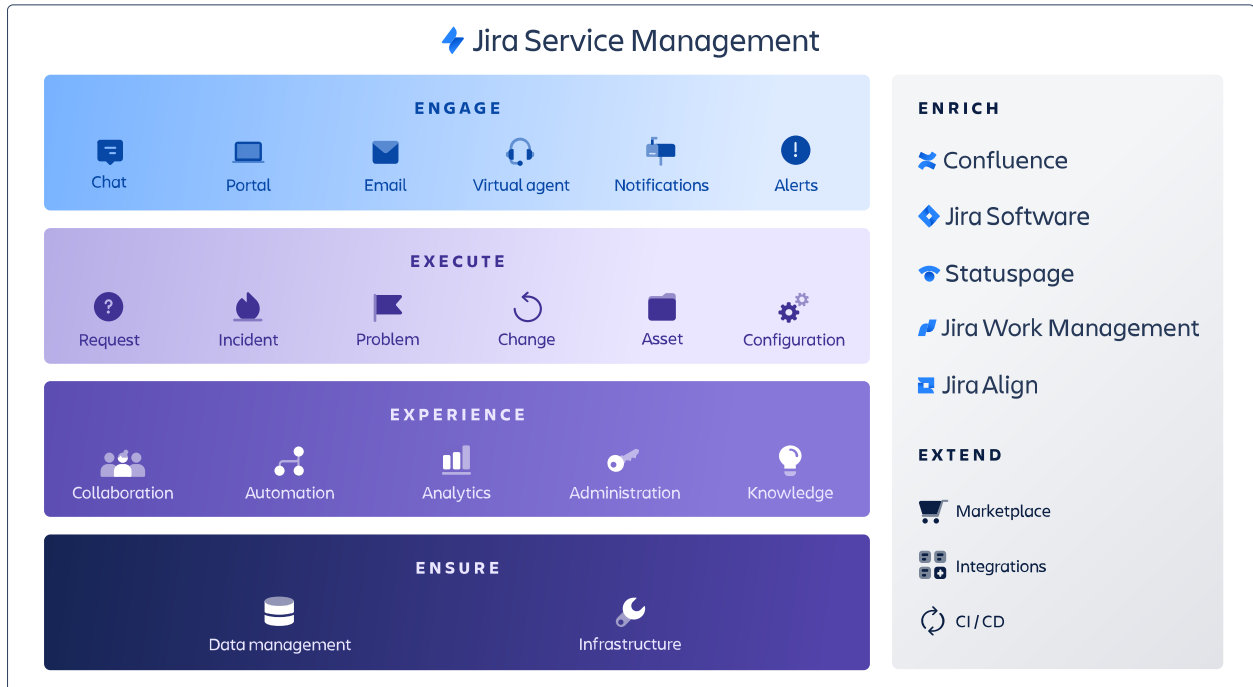## Six reasons to choose Jira Service Management

1 **A better experience for all teams**

With one, unified Jira platform, break down silos and streamline collaboration between Dev, IT, and business teams.

2 **A more efficient, modern approach**

Eliminate unnecessary feature bloat and use only what your team needs for a high return on investment.

3 **User friendly, speedy UI**

Easily customize and manage your service desk with a flexible, low code editor and drag and drop interface.

4 **Fast deployment, faster ROI**

Get started quickly with a robust library of templates and guides – no need for costly consultants to configure and maintain workflows.

5 **Easily expand without paying more**

With a federated data model, empower teams to work how they want while staying aligned with their org.

6 **Unparalleled flexibility**

Adaptable workflows easily pivot as your team's needs change, rather than forcing rigid, overly centralized processes or one-size-fits-all approach.

> ❝ With Atlassian, it's easy to get started and spin up a solution.
>
> WENDY STOCKHOLM, DIRECTOR OF BIZTECH, INVISION

Unlock high velocity service teams

Whether you're just getting started, or looking to switch to a faster, more flexible ITSM solution, Jira Service Management has all the features your team needs to deliver great service, fast on the same platform where developers and business teams already work.

⚡ Jira Service Management

ENGAGE

| 💬 Chat | 🖥 Portal | ✉ Email | 🎧 Virtual agent | 📬 Notifications | ❗ Alerts |

EXECUTE

| ❓ Request | 🔥 Incident | 🚩 Problem | ↺ Change | 🗂 Asset | ⚙ Configuration |

EXPERIENCE

| 👥 Collaboration | 🔗 Automation | 📊 Analytics | 🔑 Administration | 💡 Knowledge |

ENSURE

| 🛢 Data management | 🔧 Infrastructure |

ENRICH

- ✖ Confluence
- ◆ Jira Software
- ☁ Statuspage
- 📘 Jira Work Management
- 📋 Jira Align

EXTEND

- 🛒 Marketplace
- ⚏ Integrations
- 🔄 CI / CD

Over 45,000 customers worldwide trust Jira Service Management to help them centralize and resolve service requests, respond to incidents, streamline changes, collect and maintain knowledge, manage assets and configuration items, and more.

With intuitive workflows and the ability to work autonomously, Jira Service Management unlocks high-velocity service teams across the business, not just within IT.

To top it all off, Jira Service Management is built on Atlassian's unified cloud technology platform that powers open and efficient collaboration between teams, information, and workflows across your enterprise. Give your teams a central view of their work and use integrations across the Atlassian portfolio and over 5,000 third party tools to make work flow.

> ❝
> Jira Service Management has allowed us to centralize our information into one point, making it easy to perform queries or searches, or even simply run reports.
>
> **ANDREW TOOLAN**
> **SOFTWARE ENGINEER, CANVA**

ATLASSIAN